

UX DESIGNER

As a versatile UX Designer, I seamlessly blend Interior Design expertise to create engaging physical and digital spaces that elevate everyday experiences. I've honed my ability to collaborate with business stakeholders, ensuring alignment with their goals and strategies. With a knack for data analysis, I turn insights into actionable solutions. Excited to bring six years of design expertise to a collaborative team environment.

EDUCATION

CAREERFOUNDRY

Certificate in UX Design
Jun 2022 - May 2024

UNIVERSITY OF PORTSMOUTH

BA(Hons) Interior Architecture and Design
Upper Division Second Class
Sep 2014 - Jul 2018

ST DOMINICS SIXTH FORM COLLEGE

3 A Levels A - C
Including Biology and Chemistry
Sep 2011 - Jul 2013

HEATHFIELD GIRLS SCHOOL

9 GCSE A - C
Including Mandarin and Textiles
Sep 2007 - Jul 2011

SKILLS

- Wireframing
- Prototyping
- Information Architecture
- User Research
- User Testing
- Strategic Thinking
- Stakeholder Management

TOOLS

- Figma
- Marvel
- AutoCAD
- Google SketchUp
- Adobe Photoshop
- Adobe Indesign
- Lightroom
- Final Cut Pro
- Microsoft Office

WORK EXPERIENCE

Apr 2022 - Present
GRANARY FAMILIES
OPERATIONS MANAGER

- Ensure a welcoming and safe environment by gathering and analysing feedback to improve the centre's physical and operational aspects.
- Leverage data to monitor metrics, identify patterns, and implement strategies to enhance service efficiency and effectiveness
- Liaise with external organisations including social workers, healthcare professionals and legal teams nationally to ensure collaborative and integrated working.
- Identify and solve operational issues with innovative processes to enhance service delivery and improve experiences for families and staff.

Sep 2021 - Apr 2022
MORROW + LORRAINE
MID WEIGHT INTERIOR DESIGNER

- Create commercial interior spaces tailored to the needs and preferences of clients.
- Utilise client and stakeholder feedback to make informed data driven design decisions.
- Work with architects, contractors, and clients to ensure cohesive and integrated design solutions.
- Continuously refine design concepts based on client feedback and emerging trends whilst working within the set timeframe.

Mar 2019 - Sep 2023
OTELLA STUDIOS
FREELANCE INTERIOR DESIGNER - PRIVATE PROJECTS

- Skilled in conducting market research and analysing data to identify trends, competitor strategies, and client behaviour.
- Strong project management skills, enable to oversee multiple tasks, deadlines, and resources effectively.
- Designed and developed services with a user-centric focus, prioritising customer satisfaction and usability.
- Generated a 25% revenue growth through innovative design solutions and strategic business initiatives within a 9 month period.

Oct 2018 - Jan 2019
STUDIO ASHBY
DESIGN ASSISTANT

- Collaborated on technical and conceptual ideation to meet client satisfaction objectives.
- Gained mentorship under a distinguished Interior Designer based in London.
- Successfully managed on-site installations as part of project management responsibilities.

Aug 2016 - Sept 2017
SQUIRE AND PARTNERS
INTERIOR DESIGN ASSISTANT

- Contributed to the creation of the award-winning head office, resulting in prestigious recognition with the RIBA National Award and New London Architecture Award.
- Executed and integrated new installations by collaborating with craftspeople and furniture makers to produce custom products.
- Orchestrated and chaired design meetings with suppliers.
- Produced CAD drawings, FF&E schedules, and concept drawings to exacting standards.